



Report

2017 Hyundai Sonata Base/SE

127,311 mi | VIN: 5NPE24AF2HH578075 |

Sedan 4 DR | 2.4L I4 F DOHC 16V | Gasoline | Front wheel drive



BRANDED TITLE

Salvage, Rebuilt

21 Service history records

At least 1 open recall

7 Previous owners

Types of owners: Commercial, Personal

Last owned in Utah

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 4/8/26 at 5:26:28 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Accident / Damage History

Not all accidents / issues are reported to CARFAX

Event 1

03/30/2021

Damage reported: minor damage

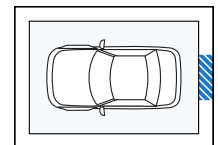
Damage Severity Scale



Minor

Moderate

Severe

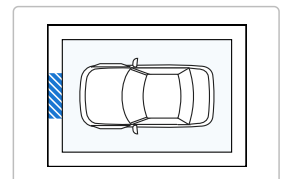


Event 2

11/04/2021

Accident reported

- It hit an animal
- Disabling damage reported
- Vehicle towed
- Front airbag deployed



Event 3

11/04/2021

TOTAL LOSS VEHICLE

- Vehicle declared a total loss by an insurance company

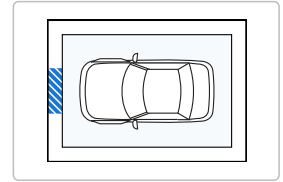
- Non-collision damage reported

Event 4

10/02/2024

Accident reported with another motor vehicle


- Airbags did not deploy



Recent Service Highlights

Key services performed in the last 12 months

Service	Comments	Date
Oil	✓ Oil and filter changed	02/09/2026
Tires	✓ Tire(s) replaced	05/31/2025

 This car has been recently serviced. That's a good thing!



Additional History

Not all accidents / issues are reported to CARFAX

	Owners 1-5	Owner 6	Owner 7
Total Loss Total Loss Reported: 11/04/2021.	Total Loss Reported	No New Issues Reported	No New Issues Reported
Structural Damage CARFAX recommends that you have this vehicle inspected by a collision repair specialist.	✓ No Issues Reported	✓ No Issues Reported	✓ No Issues Reported
Airbag Deployment Airbag deployment reported: 11/04/2021.	Airbag Deployment	No New Issues Reported	No New Issues Reported
Odometer Check No indication of an odometer rollback.	✓ No Issues Indicated	✓ No Issues Indicated	✓ No Issues Indicated
Accident / Damage DMV title problems reported. Damage reported: 03/30/2021. Accidents reported: 11/04/2021 and 10/02/2024.	Severe Damage	Severe Damage	Severe Damage
Manufacturer Recall At least 1 manufacturer recall requires repair. Most recalls can be repaired free of charge.	Recall Reported	No New Recalls Reported	No New Recalls Reported
Basic Warranty Original manufacturer warranty likely voided by manufacturer.	Warranty Voided	Warranty Voided	Warranty Voided




Title History

	Owners 1-5	Owner 6	Owner 7
Damage Brands Salvage Junk Rebuilt Fire Flood Hail Lemon	Alert! Problem Found	Alert! Problem Found	Alert! Problem Found
Odometer Brands Not Actual Mileage Exceeds Mechanical Limits	No Problem	No Problem	No Problem



ALERT! - Severe problems were reported by a state Department of Motor Vehicles (DMV). This vehicle does not qualify for the CARFAX Buyback Guarantee.

Ownership History The number of owners is estimated	Owners 1-5	Owner 6	Owner 7
Year purchased	2017	2024	2025
Type of owner	See Details	Personal	Personal
Estimated length of ownership	7 years	10 months	10 months
Owned in the following states/provinces	See Details	Utah	Utah
Estimated miles driven per year	See Details	---	---
Last reported odometer reading	102,180	123,520	127,311

Detailed History			
Owner 1 Purchased: 2017		Commercial Vehicle 20,241 mi/yr	
Date	Mileage	Source	Comments
03/21/2017		Hyundai Motor America	Vehicle manufactured - Original Manufacturer's Suggested - Retail Price: \$22,435 Original Window Sticker 
07/01/2017		Montana Motor Vehicle Dept.	Vehicle purchase reported - Titled or registered as commercial vehicle
07/12/2017	15	Montana Motor Vehicle Dept. Philipsburg, MT Title #AA3593760	Title or registration issued - First owner reported - Loan or lien reported - Vehicle color noted as White
12/28/2017		Montana Motor Vehicle Dept. Philipsburg, MT Title #AA3593760	Registration issued or renewed - Loan or lien reported - Vehicle color noted as White
08/09/2018		Hyundai Motor America	Manufacturer Service Campaign issued - Campaign #953 ECM & CLUSTER UPDATE-ENGINE MONITORING LOGIC PRODUCT IMPROVE Click here or call 1-855-371-9460 to locate an authorized Hyundai dealer near you to obtain more information about this campaign.
02/04/2019		Montana Motor Vehicle Dept. Philipsburg, MT Title #AA3593760	Registration issued or renewed - Loan or lien reported - Vehicle color noted as White
08/21/2019	43,312	Auto Auction	Vehicle sold
08/29/2019	43,537	Lithia Ford of Missoula Missoula, MT 406-251-2525 4.5 / 5.0 139 Verified Reviews	Vehicle serviced - Pre-delivery inspection completed - Alignment performed - Brakes checked

♥ 53 Customer Favorites

- Cabin air filter replaced/cleaned
- Front wiper blades/refills replaced
- Oil and filter changed
- Vehicle washed/detailed

08/31/2019

Dealer Inventory

Vehicle offered for sale

11/06/2019

Montana
Motor Vehicle Dept.

Vehicle purchase reported

11/07/2019

43,538

Lithia Ford of Missoula
Missoula, MT
406-251-2525



Vehicle serviced

- Vehicle washed/detailed

★ 4.5 / 5.0 139 Verified Reviews

♥ 53 Customer Favorites

👤 **Owner 2**
Purchased: 2020

Personal Vehicle
16,971 mi/yr

Date

Mileage

Source

Comments

01/03/2020

Montana
Motor Vehicle Dept.
Missoula, MT
Title #AA4802294

Title issued or updated

- New owner reported
- Loan or lien reported
- Vehicle color noted as White

03/23/2020

46,996

Lithia Ford of Missoula
Missoula, MT
406-251-2525



Vehicle serviced

- Maintenance inspection completed
- 5,000 mile service performed
- Battery/charging system checked
- Brakes checked
- Oil and filter changed
- Steering/suspension checked
- Tire condition and pressure checked
- Tires rotated

★ 4.5 / 5.0 139 Verified Reviews

♥ 53 Customer Favorites

05/29/2020

52,003

Valvoline Instant Oil Change
Missoula, MT
406-728-1448



Vehicle serviced

- Air filter replaced
- Oil and filter changed

★ 4.7 / 5.0 240 Verified Reviews

♥ 173 Customer Favorites

07/23/2020

55,209

Valvoline Instant Oil Change
Missoula, MT
406-728-1448



Vehicle serviced

- Oil and filter changed

★ 4.7 / 5.0 240 Verified Reviews

♥ 173 Customer Favorites

10/28/2020

57,999

Valvoline Instant Oil Change
Missoula, MT
406-728-1448



Vehicle serviced

- Air filter replaced
- Oil and filter changed
- Tire condition and pressure checked
- Tires rotated

★ 4.7 / 5.0 240 Verified Reviews

♥ 173 Customer Favorites

02/17/2021

61,056

Valvoline Instant Oil Change
Missoula, MT
406-728-1448



Vehicle serviced

- Oil and filter changed

★ 4.7 / 5.0 240 Verified Reviews

♥ 173 Customer Favorites

03/30/2021

Damage Report

Damage reported: minor damage

- Damage to rear

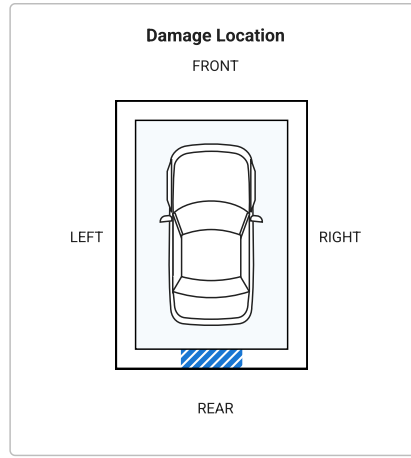
Damage Severity Scale








Minor

Moderate

Severe



04/26/2021	64,556	<p>Valvoline Instant Oil Change Missoula, MT 406-728-1448</p> <p>★ 4.7 / 5.0 240 Verified Reviews</p> <p>♥ 173 Customer Favorites</p>	 <p>Vehicle serviced - Oil and filter changed</p>
06/24/2021		<p>Montana Motor Vehicle Dept. Missoula, MT Title #AA4802294</p>	<p>Registration issued or renewed - Loan or lien reported - Vehicle color noted as White</p>
07/12/2021	67,615	<p>Valvoline Instant Oil Change Missoula, MT 406-728-1448</p> <p>★ 4.7 / 5.0 240 Verified Reviews</p> <p>♥ 173 Customer Favorites</p>	 <p>Vehicle serviced - Oil and filter changed</p>
08/20/2021	70,942	<p>Lithia Ford of Missoula Missoula, MT 406-251-2525</p> <p>★ 4.5 / 5.0 139 Verified Reviews</p> <p>♥ 53 Customer Favorites</p>	 <p>Vehicle serviced</p> <ul style="list-style-type: none"> - Pre-delivery inspection completed - Alignment performed - Brake fluid flushed/changed - Cabin air filter replaced/cleaned - Fabric protection applied - Front wiper blades/refills replaced - Leather/vinyl treatment performed - Oil and filter changed - Paint protection applied - Spark plug(s) replaced - Vehicle washed/detailed
			<div style="border: 1px solid blue; padding: 5px;"> <p>Looks like this dealer serviced the car in order to prepare it for sale. That's a good thing!</p> </div>
08/21/2021		<p>Lithia Ford of Missoula Missoula, MT</p> <p>★ 4.5 / 5.0 139 Verified Reviews</p> <p>♥ 53 Customer Favorites</p>	<p>Vehicle offered for sale</p>
09/10/2021		<p>Montana Motor Vehicle Dept.</p>	<p>Vehicle purchase reported</p>
09/11/2021	70,977	<p>Lithia Ford of Missoula Missoula, MT 406-251-2525</p> <p>★ 4.5 / 5.0 139 Verified Reviews</p> <p>♥ 53 Customer Favorites</p>	 <p>Vehicle serviced - Vehicle washed/detailed</p>
10/18/2021		<p>Hyundai Motor America</p>	<p>Manufacturer recall issued - NHTSA #21V619000</p>

- Recall #208 2017-2018MY SONATA (LF), 2016-2018MY SONATA HYBRID, 2016-201
- Status: Remedy Available

Click here or call 1-855-371-9460 to locate an authorized Hyundai dealer near you to obtain more information about this recall.

[Learn more about this recall](#)

Description: HYUNDAI IS INITIATING RECALL CAMPAIGN 208, A NONCOMPLIANCE RECALL TO REPAIR A TRUNK LATCH ASSEMBLY IN CERTAIN MODEL YEAR HYUNDAI SONATA, SONATA HYBRID/PLUG-IN, AZERA, & ACCENT VEHICLES IN THE US & CANADA, HYUNDAI IS CONDUCTING THIS ACTION TO ENSURE THE SAFETY & COMPLIANCE OF ITS VEHICLES FOR ALL CUSTOMERS.

THE TRUNK LATCH PAWL IN THE SUBJECT VEHICLES CAN THERMALLY CONTRACT WHEN EXPOSED TO HIGH AMBIENT TEMPERATURE. WHILE ENGAGED UNDER THIS CONDITION, AN ATTEMPT TO RELEASE THE PAWL AND OPEN THE TRUNK LID COULD RESULT IN DAMAGE TO THE PAWL. A DAMAGED PAWL COULD PREVENT OPENING OF THE TRUNK LID THROUGHACTUATION OF THE EMERGENCY TRUNK RELEASE, PRESENTING RISK OF INJURY TO AN OCCUPANT LOCKED IN THE TRUNK. AS SUCH, THE INVOLVED VEHICLES MIGHT NOT COMPLY WITH FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 401, "INTERIOR TRUNK RELEASE."

Remedy: ALL OWNERS OF THE SUBJECT VEHICLES WILL BE NOTIFIED BY FIRST CLASS MAIL WITH INSTRUCTIONS TO BRING THEIR VEHICLES TO A HYUNDAI DEALER TO HAVE THE TRUNK LATCH BASE ASSEMBLY REPLACED. THE REMEDY PROCEDURE WILL BE PERFORMED AT NO CHARGE TO THE CUSTOMER. HYUNDAI WILL PROVIDE REIMBURSEMENT TO OWNERS FOR REPAIRS ACCORDING TO THE PLAN SUBMITTED TO NHTSA ON MAY 16, 2018.

11/04/2021

Montana
Motor Vehicle Dept.

Vehicle purchase reported

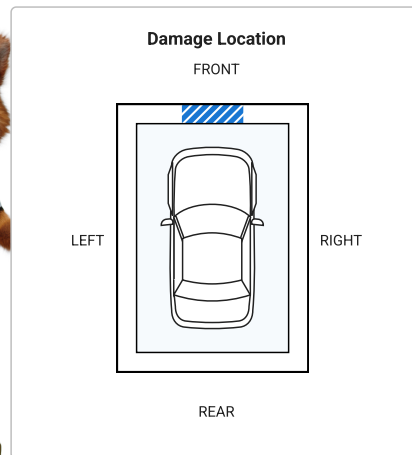
11/04/2021

Damage Report



Accident reported

- It hit an animal
- Damage to front
- Disabling damage reported
- Vehicle towed
- Front airbag deployed
- CARFAX Airbag Tips



11/04/2021

Damage Report



TOTAL LOSS VEHICLE

- Vehicle declared a total loss by an insurance company
- Non-collision damage reported



There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy. [Learn More](#)

Owner 3
Purchased: 2021

Personal Vehicle

Date

Mileage

Source

Comments


11/16/2021

Montana
Motor Vehicle Dept.
Saint Ignatius, MT



Title issued or updated


- Title or registration issued
- New owner reported

	Title #AA5780891	- Loan or lien reported - Vehicle color noted as White
01/28/2022	Montana Motor Vehicle Dept. Saint Ignatius, MT Title #AA5780891	Registration issued or renewed - Loan or lien reported - Vehicle color noted as White






 **Owner 4**
Purchased: 2022

Personal Vehicle

Date	Mileage	Source	Comments
04/11/2022		Montana Motor Vehicle Dept. Saint Ignatius, MT Title #AA5780891	Title issued or updated - New owner reported - Vehicle color noted as White
05/23/2022		Montana Motor Vehicle Dept.	Title or registration issued to insurance company
05/23/2022		Montana Motor Vehicle Dept. Cleveland, OH Title #SA0099411	 SALVAGE TITLE/CERTIFICATE ISSUED - Vehicle color noted as White
06/15/2022		Montana Motor Vehicle Dept.	Vehicle purchase reported
07/19/2022	73,982	Montana Motor Vehicle Dept. Stevensville, MT Title #AA6141337	 Dealer took title of this vehicle while it was in inventory - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White

 **Owner 5**
Purchased: 2022






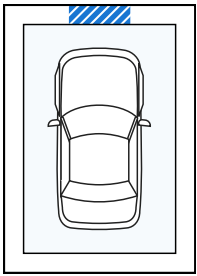



Personal Vehicle
19,340 mi/yr

Date	Mileage	Source	Comments
07/30/2022		Montana Motor Vehicle Dept.	Vehicle purchase reported
08/16/2022	73,990	Montana Motor Vehicle Dept. Arlee, MT Title #AA6187533	 New owner reported - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White
02/13/2023		Hyundai Motor America	Manufacturer Service Campaign issued - Campaign #993 IBU/BCM ANTI-THEFT SOFTWARE UPGRADE AND DECAL APPLICATION (V) Click here or call 1-855-371-9460 to locate an authorized Hyundai dealer near you to obtain more information about this campaign.
03/06/2023		Service Facility	 Vehicle serviced - Windshield replaced
07/25/2023	91,405	Grease Monkey #796 Clearfield, UT 801-728-3456 ★ 4.8 / 5.0 285 Verified Reviews ❤️ 3,176 Customer Favorites	 Vehicle serviced - Maintenance inspection completed - Cabin air filter replaced/cleaned - Oil and filter changed - Tires rotated - Wheel lug nuts torqued
08/14/2023		Montana Motor Vehicle Dept. Arlee, MT Title #AA6187533	 SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White
01/30/2024	102,180	Kar Express Lube Clute, TX 979-265-9200	 Vehicle serviced - Maintenance inspection completed - Oil and filter changed

★ 4.8 / 5.0 12 Verified Reviews

Owner 6
Purchased: 2024

Personal Vehicle

Date	Mileage	Source	Comments
07/19/2024	114,215	Utah Motor Vehicle Dept.	Vehicle purchase reported
07/22/2024		Utah Inspection Station	Passed emissions inspection
07/22/2024		Utah Motor Vehicle Dept. Layton, UT	 New owner reported - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Passed safety inspection - Vehicle color noted as White
08/04/2024	115,358	Walmart Auto Care Center Layton, UT 801-546-4757 ★ 4.4 / 5.0 56 Verified Reviews ♥ 2 Customer Favorites	 Vehicle serviced - Oil and filter changed
08/23/2024		Utah Inspection Station	Passed emissions inspection
08/23/2024		Utah Motor Vehicle Dept. Layton, UT Title #UT010720806	 SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White
10/02/2024		Damage Report	 Accident reported with another motor vehicle - Damage to front - Airbags did not deploy
 <div style="display: inline-block; border: 1px solid black; padding: 10px; margin-left: 20px;"> <p style="text-align: center; margin: 0;">Damage Location</p> <p style="text-align: center; margin: 0;">FRONT</p>  <p style="text-align: center; margin: 0;">REAR</p> <p style="margin: 0;">LEFT RIGHT</p> </div>			
10/09/2024	118,800	Valvoline Instant Oil Change Layton, UT 385-303-9575 ★ 4.7 / 5.0 75 Verified Reviews ♥ 2 Customer Favorites	 Vehicle serviced - Oil and filter changed
11/09/2024	120,828	Master AutoTech Ogden Ogden, UT 801-393-8449 ★ 4.9 / 5.0 69 Verified Reviews ♥ 458 Customer Favorites	 Vehicle serviced - Exhaust system checked - Exhaust repaired
05/31/2025	123,439	Walmart Auto Care Center Layton, UT 801-546-4757	 Vehicle serviced - Tire(s) replaced

★ 4.4 / 5.0 56 Verified Reviews
♥ 2 Customer Favorites

06/04/2025 123,520 Take 5 Oil Change
Layton, UT
719-661-2075
★ 4.6 / 5.0 84 Verified Reviews
♥ 1 Customer Favorite



Vehicle serviced
- Oil and filter changed

06/04/2025 Utah
Inspection Station **Passed emissions inspection**

Owner 7
Purchased: 2025

Personal Vehicle

Date	Mileage	Source	Comments
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06/04/2025		Utah Motor Vehicle Dept. Layton, UT Title #UT011657894	Vehicle purchase reported - New owner reported - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White
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10/27/2025		Utah Inspection Station	Passed emissions inspection
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10/27/2025		Utah Motor Vehicle Dept. Layton, UT Title #E001753418UT	Correction to record - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White
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11/19/2025	124,656	Walmart Auto Care Center Layton, UT 801-546-4757 ★ 4.4 / 5.0 56 Verified Reviews ♥ 2 Customer Favorites	Vehicle serviced - Oil and filter changed
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11/25/2025		Hyundai Motor America	Manufacturer Service Campaign issued - Campaign #9C2 2019-2020MY SANTA FE (TMA), 2016-19MY SONATA (LFA), 2018-202 Click here or call 1-855-371-9460 to locate an authorized Hyundai dealer near you to obtain more information about this campaign.
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12/15/2025		Hyundai Motor America	Manufacturer Service Campaign issued - Campaign #P33 ANTI-THEFT IGNITION CYLINDER PROTECTOR & DECAL INSTALLATION Click here or call 1-855-371-9460 to locate an authorized Hyundai dealer near you to obtain more information about this campaign.
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02/09/2026	127,311	Take 5 Oil Change Layton, UT 719-661-2075 ★ 4.6 / 5.0 84 Verified Reviews ♥ 1 Customer Favorite	Vehicle serviced - Oil and filter changed
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03/02/2026		Utah Inspection Station	Passed emissions inspection
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03/02/2026		Utah Motor Vehicle Dept. Layton, UT Title #E001753418UT	Correction to record - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White
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03/10/2026		Utah Inspection Station	Passed emissions inspection
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03/10/2026	Utah Motor Vehicle Dept. Layton, UT Title #E001753418UT		Correction to record - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White
03/16/2026	Utah Inspection Station		Passed emissions inspection
03/16/2026	Utah Motor Vehicle Dept. Layton, UT Title #UT012482276		Duplicate title issued - SALVAGE TITLE/CERTIFICATE ISSUED - REBUILT TITLE ISSUED - Vehicle color noted as White

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.



Glossary

Accident Indicator

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada.

Not every accident is reported to CARFAX. As details about the accident become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- According to the National Safety Council, Injury Facts, 2021 edition, 5% of the 276 million registered vehicles in the U.S. were involved in an accident in 2019. Over 77% of these were considered minor or moderate.
- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 4/8/26 at 5:26:28 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Airbag Deployment

Occurs when the driver, passenger or side airbag has been used or deployed during a crash or other incident. If an airbag has been deployed, it must be replaced by a qualified technician. Have this car inspected by a mechanic prior to purchase.

Commercial

Vehicle was registered for business purposes.

Damage Indicator

Damage can be a result of many different types of events. Examples include contact with objects (other cars, trees, traffic signs, road debris, etc), vandalism, or weather-related events. Not every damage event is reported to CARFAX. As details about the damage event become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

- This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 4/8/26 at 5:26:28 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

Damage Severity

Damage events result in one of the following severity levels:

- Minor: Generally, minor damage is cosmetic (including dents or scratches), may only require reconditioning, and typically does not compromise a vehicle's operation and/or safety.
- Moderate: Moderate damage may affect multiple components of the vehicle and may impair the vehicle's operation and/or safety.
- Severe: Severe damage usually affects multiple components of the vehicle and is likely to compromise the vehicle's operation and/or safety.

CARFAX recommends getting a pre-purchase inspection at a certified collision repair facility.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform vehicle owners of a safety defect or failure to meet minimum federal safety or emissions standards. Manufacturer recalls are repaired at no cost to the customer.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rebuilt/Reconstructed Title

A Rebuilt/Reconstructed vehicle is a salvage vehicle that has been repaired and restored to operation. These vehicles are often severely damaged before they are rebuilt and refurbished parts are typically used during reconstruction. In most states, an inspection of the vehicle is required before the vehicle is allowed to return to the road.

Salvage Title

A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven states also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

Service Campaign

Automobile manufacturers issue a service campaign to address product technical issues that may not be related to safety or emissions standards. These issues are typically customer satisfaction initiatives.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

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4/8/26 5:26:28 PM (CDT)